**FAQ**

**Question**: how will the distance educational process be implemented in the near future?

**Answer**: distance educational process does not imply a change in the form of training. Students continue to study full-time, just do not attend university buildings and clinical facilities. All classes are held in strict accordance with the schedule.

Distance educational process includes synchronous and asynchronous interaction with teachers. Synchronized interaction is an online lesson using special platform forms and tools, for example, Zoom. Teachers conduct lectures or seminars in real time.

Asynchronous interaction - counseling, control of knowledge, skills, and also performance monitoring - takes place in LMS (Moodle) and with the help of other tools selected by teachers.

**Question**: can students, residents or graduate students come to the university to work on projects in small groups, to the library or canteen?

**Answer**: no, it was decided to block access to the university for students.

**Question**: how do I know in what format lectures or seminars (practical) will take place?

**Answer**: first of all, ask the teacher (write to him by e-mail, contact in another way).

**Question**: how will the undeveloped (missed) classes be practiced?

**Answer**: in the conditions of distance asynchronous training, working out requires exactly an undeveloped lesson, that is, each department keeps journals of the results of mastering the educational program. Methodological support is being created for working out undeveloped (missed) classes in various ways (from reopening access to scheduled lessons to creating a separate fund of assessment tools for students who have undeveloped or missed classes). By agreement with the departments, information on the availability of undeveloped teaching material and ways of working out can be obtained from your teacher, or on the department’s page on the official website of the Tver State Medical University, or in the LMS (Moodle) in the “Announcements” section for the relevant work discipline (subject), or in his dean’s office.

**Question**: when, where and in what format will the summer session of 2020 be held?

**Answer**: this year the session will be held in accordance with the calendar training schedule, the session schedule will be posted on the official website of the Tver State Medical University. In case of a favorable epidemic situation, exams will be conducted ONLY on the territory of the buildings of the Tver State Medical University (not in the territory of city hospitals);

**Question**: how will students go through the practice?

**Answer**: all training and production practices are planned in full-time format, while the preparation of methodological support for conducting practices in a remote format is being carried out, if the epidemic requires it.

**Question**: how will final state certification be organized for graduate students, residents and ordinators.

**Answer**: in case of a successful epidemic situation, the State final certification will be carried out ONLY on the territory of the buildings of the Tver State Medical University (not in the territory of city hospitals); in an unsuccessful epidemic situation, the State final certification will be held in full distance format.

**Question**: can nonresident students leave home from Tver? What do I need to do?

**Answer**: all classes will be held remotely, so students do not have to physically be in Tver. Students can continue their studies from anywhere in the world. Therefore, nonresident and foreign students, of course, can leave, at least until the end of May.

**Question**: how to be foreign students? Is it worth it to return home, if possible?

**Answer**: from March 23, students of the Tver State Medical University switched to distance education. A student can study remotely, being both in Tver and in his homeland. You can continue training remotely, while in the country of permanent residence. In this case, you need to notify the department for work with foreign students or the dean of the faculty of training highly qualified staff in the residency on the dates of departure and dates of return. If the student lives in a hostel, it is necessary to inform the hostel management about the dates of departure and return.

It is important to take into account that the government of the Russian Federation decided from March 18 to May 1, 2020 to temporarily restrict the entry of foreign citizens into Russia. In addition, the acceptance of documents, registration and issuance of visa invitations to enter the country for the purpose of training for foreign citizens is temporarily suspended. Up-to-date information on the procedure for entry and exit must be clarified at the embassy or consulate of your country.

**Question**: I live in a hostel, should I leave?

**Answer**: Tver State Medical University does not plan to close hostels. Stay there or return to your hometown - only you decide.

If elderly relatives or other people at risk live with you at home, it would be wiser to stay in the hostel and not expose them to additional danger. Tver State Medical University will do everything possible so that students can comfortably study online.

It is important to understand that if at least one resident of the hostel has a coronavirus infection, the university will be forced to immediately quarantine the building. Of course, in this case, the Tver State Medical University will take care of the students.

We also recall that one of the main sources of risk in the current epidemic situation is public transport. We strongly recommend that students do not use it or at least avoid rush hour trips.

**Question**: Do I need to tell someone that I am going to leave?

**Answer**: the current rules established that upon departure from the hostel it is necessary to notify the administration and indicate the approximate period of absence. This is a general procedure unrelated to measures taken to prevent coronavirus infection.

**Question**: if I go home for the duration of distance learning, will my place remain fixed to me?

**Answer**: when leaving home for the period of distance education, the place in the hostel will remain assigned to the student. At the end of the period of restrictive measures against the spread of coronavirus infection, it will be possible to return to its place. You can also leave personal items in your room upon departure.

**Question**: will I be given a discount or will the price of housing be reduced for the duration of my departure?

**Answer**: all students who decide to return home during distance learning will be exempted from dormitory fees for the period from April to June 2020 upon their appearance.

**Question**: how to hand over the books taken to the house?

**Answer**: in order to prevent the spread of coronavirus infection, the deadline for issuing all books taken by library users to their homes this school year from September 1, 2019, is extended until June 15, 2020.

**Question**: is it planned to adjust the cost of training in connection with the replacement of some disciplines with online courses?

**Answer**: no, recalculation of the cost of training for educational services actually provided in a remote format is not provided.

**Question**: how can students receive the necessary documents - training certificates, grades, etc.

**Answer**: all such requests must be sent, as before, to the department for work with students or the dean’s office, only by e-mail indicated on the university’s website. All issues will be resolved promptly.

**Question**: I still have questions, where can I go?

**Answer**: First of all, contact your dean’s office. We will try to find the answer to your question. It is important to understand that the Tver State Medical University is working in a similar situation for the first time, it takes time to make some decisions.

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